1	STATE OF NEW HAMPSHIRE		
2		PUBLIC UTILITIES COMMISSION	
3			
4	June 16, 2010 - 2:06 p.m. Concord, New Hampshire		
5	Concora, New	Hampsnire	
6		NHPUC JUN18'10 AM11:52	
7	RE:		
8		GRANITE STATE ELECTRIC COMPANY d/b/a NATIONAL GRID:	
9		Default Service for the Period August 1, 2010 through October 31, 2010 for the Large	
10		Customer Group.	
11			
12			
13	PRESENT:	Commissioner Clifton C. Below, Presiding Commissioner Amy L. Ignatius	
14		Sandy Deno, Clerk	
15			
16			
17	APPEARANCES:		
18		<pre>d/b/a National Grid: Sarah B. Knowlton, Esq. (McLane, Graf)</pre>	
19			
20		<b>Reptg. PUC Staff:</b> Suzanne G. Amidon, Esq.	
21			
22			
23	Cou	rt Reporter: Steven E. Patnaude, LCR No. 52	
24			

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3		PAGE NO.
4	WITNESS: MARGARET M. JANZEN	
5	Direct examination by Ms. Knowlton	5
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11	EXHIBITS	
12	EXHIBIT NO. DESCRIPTION	PAGE NO.
13	10 Default Service filing for the Period Beginning August 1, 2010	6
14	dated June 14, 2010 (PUBLIC VERSION)	
15	11 Default Service filing for the	10
16	Period Beginning August 1, 2010 dated June 14, 2010	
17	(CONFIDENTIAL VERSION)	
18		
19	* * *	
20	CLOSING STATEMENTS BY:	
21	Ms. Amidon	16
22	Ms. Knowlton	16
23		
24		

### PROCEEDING

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CMSR. BELOW: Good afternoon. I'll open this hearing in DE 10-020, Granite State Electric Company's petition for approval of Default Service rates for the Large and Medium Commercial and Industrial Customer Group. Consistent with Order Number 24,577 in docket DE 05-126 that approved Granite State Electric Company's process for procuring Default Service supply, on June 14th, 2010, the Company filed proposed Default Service rates for its Large and Medium Commercial and Industrial Customer Group for the period beginning August 1 through October 31st of this year. The original order of notice in this docket was issued on March 3rd, 2010 for this year's prior Default Service solicitation and tariff. By way of a secretarial letter on June 14th, the Commission scheduled this hearing to hear the Company's testimony and from Staff.

So, let's start with appearances.

MS. KNOWLTON: Good afternoon,

Commissioners. My name is Sarah Knowlton. I'm with the

McLane law firm. And, I'm here today on behalf of Granite

State Electric Company, doing business as National Grid.

And, with me today from the Company is the Company's

witness, Margaret Janzen, and, with the Commission's

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1
      permission, she's in the witness box. And, with me at
 2
       counsel's table is Kristin Mahnke and James Ruebenacker.
                         MS. AMIDON: Good afternoon,
 3
 4
       Commissioner Ignatius, Commissioner Below.
                                                    I'm Suzanne
       Amidon.
                I'm here for the Commission Staff. And, with me
 5
 6
       today is George McCluskey, an Analyst in the Electric
       Division.
 7
                         CMSR. BELOW: Good afternoon.
                                                         Okay.
                                                                We
 8
       can start with swearing the witness, I guess.
 9
                         MS. AMIDON: Commissioner Below?
10
                         CMSR. BELOW: Yes.
11
                         MS. AMIDON: Just for the record, I
12
      notice that Chairman Getz is not here. Will you require
13
       an expedited transcript from the court stenographer?
14
15
                         CMSR. BELOW: No. Unless the Company
16
      prefers otherwise, we'd just make the decision with the
17
       two Commissioners present today.
                         MS. AMIDON:
                                      Thank you.
18
                         MS. KNOWLTON:
                                        That's fine.
19
20
      would also note that the Company filed a motion for
21
      protective treatment with regard to some of the
22
       confidential competitive information.
23
                         CMSR. BELOW:
                                       Thank you.
24
                         (Whereupon Margaret M. Janzen was duly
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5 [WITNESS: Janzen] 1 sworn and cautioned by the Court 2 Reporter.) MARGARET M. JANZEN, SWORN 3 DIRECT EXAMINATION 4 5 BY MS. KNOWLTON: Good afternoon, Ms. Janzen. 6 Q. 7 Good afternoon. Α. Please state your full name for the record. 8 Q. My name is Margaret Janzen. 9 Α. By whom are you employed? 10 Q. National Grid, Granite State Electric. 11 In what capacity? 12 Q. 13 Α. I'm the Director of Electric Supply and Distributed Generation. 14 How long have you held that position? 15 Q. I've had that position for two years. 16 17 Q. Did you prefile testimony in support of the Company's request for Default Service rates for the period 18 19 beginning August 1st, 2010 for medium and large customers? 20 21 Α. Yes, I did.

22 MS. KNOWLTON: And, I'd like to mark the

23 Company's testimony as "Exhibit 1".

24 CMSR. BELOW: So marked.

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1 BY MS. KNOWLTON:
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- 2 Q. Ms. Janzen, are you --
- 3 CMSR. BELOW: Well, wait a second. I

6

- 4 think we already have an Exhibit 1 in this docket.
- 5 MS. KNOWLTON: Oh, that's correct.
- 6 CMSR. BELOW: Exhibit 10 would be the
- 7 next one.
- 8 MS. KNOWLTON: Exhibit 10. Okay. Thank
- 9 you.
- 10 (The document, as described, was
- 11 herewith marked as **Exhibit 10** for
- identification.)
- 13 BY MS. KNOWLTON:
- 14 Q. Ms. Janzen, do you have what's been marked for
- identification as "Exhibit 10" in front of you?
- 16 A. I do.
- 17 Q. Are you familiar with this document?
- 18 A. Yes.
- 19 Q. Was it prepared by you or under your direction?
- 20 A. It was.
- 21 Q. Do you have any corrections today to any of -- in your
- 22 testimony or in any of the schedules?
- 23 A. I do not.
- 24 Q. Can I direct your attention, I believe, to -- I thought

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there were two small corrections to MMJ-5, Page 75,
 1
          which is the Bates stamp number, page number. And, I
 2
         believe, if you look at Line (7), at the very bottom of
 3
          the page, my understanding is is that it says "Line (4)
 4
          divided by Line (7)", that that should be "Line (4)
 5
          divided by Line (6)"?
 6
 7
         That is correct.
         Okay. And, then, if you would also turn to Page 60 --
 8
     Q.
 9
         Bates stamp Page 65. And, there's also a "Note (7)" on
10
         that page. And, my understanding is is the same change
11
         would be necessary there. That it should say "Line (4)
12
         divided by Line (6)", not "Line (7)", is that correct?
         That is correct.
13
    Α.
         Okay. Thank you.
14
     Q.
15
                         CMSR. BELOW:
                                       I'm sorry. What page was
       that on?
16
                         MS. KNOWLTON:
                                        Oh.
17
                                             It's Bates stamp
18
       Page 65, at the bottom of the page.
19
                         CMSR. BELOW: Okay.
20
                         MS. KNOWLTON: And Bates stamp Page 75.
                         CMSR. BELOW: I see that.
21
                         MS. KNOWLTON: Same correction on both
22
23
      pages.
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{DE 10-020} {06-16-10}

24

BY MS. KNOWLTON:

8

- Q. So, with those corrections, Ms. Janzen, if I were to ask you the questions that are contained in your prefiled testimony today, would your answers still be
- 5 A. Yes.

4

the same?

- 6 Q. And, are they true and correct?
- 7 A. Yes.
- 8 MS. KNOWLTON: Thank you. The witness 9 is available for cross-examination.
- 10 CMSR. BELOW: Ms. Amidon.
- MS. AMIDON: Thank you.

## 12 CROSS-EXAMINATION

- 13 BY MS. AMIDON:
- 14 In the filing, and I think this has been in prior Q. filings as well, the Company says that, when it issues 15 the RFP, it sends it out to "25 potential suppliers", 16 in addition to the other methods of distribution. 17 know we haven't asked for that list before, but, 18 subject to whatever motion for confidential treatment, 19 could you provide us with a copy of the 25 suppliers 20 that you routinely send the RFP? 21
- 22 A. Yes. We could do that.
- 23 Q. Okay. Great.
- MS. AMIDON: I guess we should address

# [WITNESS: Janzen]

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that with a record request. And, would that be --
1
                         CMSR. BELOW:
                                       Exhibit 11.
 2
                         MS. AMIDON: Exhibit 11.
3
                         MS. KNOWLTON: And, I would just ask,
 4
      because the nature of the information that would be
 5
 6
      provided in response to that record request is the same
      kind of information that's the subject of the motion
7
      that's already filed, if we could include that within that
 8
       same motion, instead of filing a second motion.
 9
10
                         CMSR. IGNATIUS: Could I even just
                 I had understood, Ms. Amidon, your question that
11
      Staff wanted to review it. Are you actually seeking to
12
      make it part of the record or just part of your --
13
14
                         MS. AMIDON: It's just for Staff review.
      We're not really seeking to make it part of the record.
15
      So, it could --
16
                         CMSR. IGNATIUS:
                                          I think it still
17
      requires protective treatment, but perhaps we don't
18
      reserve an exhibit number.
19
20
                         MS. AMIDON: An exhibit number.
                                                          Having
      said that, I note that Ms. Knowlton did not ask the
21
      confidential material to receive an exhibit number,
22
      probably just inadvertently.
23
24
                         MS. KNOWLTON:
                                        That's right.
                                                        If we
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#### [WITNESS: Janzen]

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could mark that for identification as "Exhibit 11".
                                                             Thank
1
2
      you.
                         CMSR. BELOW:
                                              Let's mark the
3
                                       Yes.
      confidential version of the June 14th filing as
4
      "Exhibit 11".
5
```

(The document, as described, was herewith marked as Exhibit 11 for identification.)

CMSR. BELOW: And, I think we can forgo marking the record request as an exhibit and simply treat it as a Staff data request to the Company.

MS. KNOWLTON: Okav.

MS. AMIDON: I think that's appropriate. 13

Thank you. 14

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BY MS. AMIDON: 15

- Ms. Janzen, has the Company issued an RFP to acquire 16 2010 RECs? Have you done that yet? 17
- We did one, we issued one in March of this year. 18 Α.
- And, in that RFP, did you also ask for 2009 RECs? 19 Q.
- We asked for 2009 and 2010 RECs. And, we did 20 We did. that similarly in the fall RFP. 21
- Okay. And, you did acquire 2010 RECs through that RFP? 22 Q.
- We did. 23 Α.
- 24 MS. AMIDON: Just one moment please.

# [WITNESS: Janzen]

- 1 (Atty. Amidon conferring with Mr.
- 2 McCluskey.)
- MS. AMIDON: Thank you.
- 4 BY MS. AMIDON:
- 5 Q. And, is the next -- you said that the next RFP is
- 6 issued in the fall?
- 7 A. Yes.
- 8 Q. Any particular date or month that you're choosing to
- 9 issue that RFP?
- 10 A. There was no specific date.
- 11 Q. Okay.
- 12 A. It was towards the end of the year.
- 13 Q. All right. And, did you use the results of the bids
- 14 you received in March, the March RFP, to establish or
- calculate an RPS adder for use in this filing?
- 16 A. We did.
- 17 Q. Okay. So, in other words, you used the most recent
- 18 market data available to you to establish those?
- 19 A. That is correct.
- 20 Q. That adder? Okay.
- MS. AMIDON: Mr. McCluskey has a
- 22 | question he'd like to have as a follow-up to what I just
- asked.
- 24 CMSR. BELOW: Okay.

1 MS. AMIDON: Thank you.

BY MR. McCLUSKEY:

- Q. With regard to issuing the RFPs for RECs, we know you have to issue two, consistent with the Settlement Agreement. How do you choose when to issue the first RFP for 2010 RECs say? Presumably, you have the ability to issue that first one at any time during 2010, perhaps after, since the -- since you're not required to obtain all of the RECs until the subsequent year. So, how do you decide when to issue the first RFP?
- A. The Company receives broker data information. And, when we see that there's market prices available, then we recognize that those RECs are in the market and are available for purchase. And, that's when we'll choose to include them in that RFP as a specific line item request.
- Q. So, you're not necessarily trying to lower the costs of RECs by issuing the RFP earlier rather than later. You say you're just trying to determine whether there's a market out there for RECs, and that is the primary reason as to why you issue the RFP?
- A. Well, the RFP would have been, for instance, the March
  RFP would have been issued as a matter of -- on a

regular basis to meet the '09 obligations, because we have until, you know, into the mid year of the following year to meet the recommendations. So, we take advantage of that process to get an indication of where the '010s are available.

Q. I see.

A. And, when we have the pricing information, then we get that information and then consult with yourself as to the prices and whether -- whether a purchase, you know, would be in the best interest of the customers.

MR. McCLUSKEY: Okay. Thank you.

## BY MS. AMIDON:

Q. Ms. Janzen, prior to the hearing, I pointed out to you some -- from the transcript of the last hearing an exchange between a witness and Mr. McCluskey regarding that going forward the Company continue to provide monthly data to support the loss factors in the filing. And, the Company used to do that when you provided the Staff with indicative bids. However, now that the Company is bidding for energy and capacity together, there's no need for the Staff to review indicative bids. And, I think that, when the indicative bids stopped being handed along to the Staff, we also didn't receive this monthly data report, which we only need to

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receive, I think, on a quarterly basis. Is it possible
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         for the Company to resume that, providing that data to
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         Staff on a quarterly basis?
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Α. Yes.

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MS. AMIDON: Okay. Thank you. believe Mr. McCluskey has some additional questions for this witness regarding --

> MR. McCLUSKEY: On what?

The uncollected amounts. MS. AMIDON:

MR. McCLUSKEY: Okay.

CMSR. BELOW: Okay.

MR. McCLUSKEY: Yes.

13 BY MR. McCLUSKEY:

- Q. It's my understanding that, in developing the Default Service rate, the Company includes an estimate of bad debt costs related to Default Service supply, is that correct?
- 18 That is correct. Α.
- 19 And, presumably, each time the Company makes a filing, Q. it updates the bad debt amount in its Default Service 20 rate consistent with its most recent bad debt data, is 21 22 that correct?
- That is correct. 23 Α.
- Could you explain, particularly with regard to the two 24 Q.

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customer classes, the Small Customer Group and the
 1
          Large Customer Group, how you determine the amount of
 2
          the bad debt in each one?
 3
          The Company is able to collect data from its billing
 4
     Α.
          system by rate class. And, based on that data, that
 5
          net charge-off data, it's able to allocate specifically
 6
          to each of the customer classes. And, the data can be
 7
          seen in the March 15th Default Service submission.
 8
          It's the work papers, SMM-9, Work Paper Number 4 is the
 9
          backup to that. It shows the calculation that the
10
          Company does by rate class.
11
          So, the amounts in each group, Small and Large, are
12
     Q.
          based on actual billing data or recorded write-offs for
13
14
          each of those groups?
15
     Α.
          That is correct.
16
                         MR. McCLUSKEY:
                                         Thank you.
17
                         MS. AMIDON: And, we have nothing
18
       further at this point.
19
                         CMSR. BELOW: Okay.
                                              Nothing from the
20
       Bench. Any redirect, Ms. Knowlton?
21
                         MS. KNOWLTON: I have none.
                                       Okay. Then, the witness
22
                         CMSR. BELOW:
       is excused.
                    Thank you. And, if there are no objections,
23
       we'll strike the identifications and enter the exhibits as
24
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full exhibits. 1 And, are there any other procedural 2 3 matters before we get to closing statements? (No verbal response) 4 Ms. Amidon. 5 CMSR. BELOW: No. MS. AMIDON: Thank you. The Staff has 6 7 reviewed the filing. And, we've concluded that the 8 Company complied with the Settlement Agreement that was approved in Order Number 24,577 in Docket 05-126, in its 9 10 solicitation, evaluation, and selection of a supplier for 11 the Large Customer Group for the period in question, and 12 that the rates -- resulting rates are market-based. we recommend that the Commission approve the petition. 13 14 CMSR. BELOW: Thank you. Ms. Knowlton. 15 MS. KNOWLTON: Thank you. My closing is 16 essentially a restatement of the Staff's closing. 17 Company -- it's the Company's position that it did follow 18 the solicitation and procurement requirements in order 19 24,577, and evaluated all of the responses that were 20 received from suppliers, and, as a result, were able to 21 select a rate that was market-based. And, therefore, we would ask that the Commission approve the rate as filed. 22 23 CMSR. BELOW: Okay. Thank you. I'll close the hearing. And, the Commission will take the 24

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matter under advisement.
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               (Whereupon the hearing ended at 2:22 p.m.)
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